






Benefit Overview

GREENWAY® PATIENT COMMUNICATIONS

Meet patients where they are with Greenway® Patient Communications—automated outreach that seamlessly integrates into your practice’s workflow to keep patients informed, connected, and satisfied.

-  **Automated Reminders and Follow-ups** – Decrease missed appointments with timely notifications
-  **Flexible, Patient-Centered Channels** – Communicate via SMS, email, or voice calls based on patient preferences
-  **Streamlined Operations** – Relieve staff by automating repetitive tasks
-  **Insightful Engagement Tracking** – Access metrics to refine strategies and improve patient connections

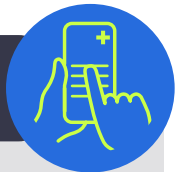
For more information, visit greenwayhealth.com



Automate communication. Empower patients. Drive engagement.

Greenway® Patient Communications transforms patient engagement through automated, personalized messaging designed to enhance satisfaction and loyalty. By streamlining routine tasks, this solution allows your team to focus on high-value care delivery while ensuring patients stay informed and on track throughout their care journey. Part of the Greenway® Patient Connect suite, this solution simplifies communication, helping practices achieve better outcomes.

KEY FEATURES:



- Reduce no-show rates with prompt, automated reminders
- Improve patient satisfaction through proactive, seamless communication
- Strengthen engagement across every patient touchpoint
- Personalize outreach with tailored communication preferences
- Free up staff for meaningful, high-impact tasks

The Automated Healthcare Practice powered by Greenway Health™