



ATTN: Drummond Group, LLC

May 7, 2024
Greenway Health, LLC

Greenway Prime Suite v21
Greenway Patient Portal v21
Greenway Insights-Prime Suite v23

To Drummond Group,

Please allow this letter to serve as Greenway Health, LLC's ("Greenway") Mandatory Disclosure Statement for all certified versions of Greenway Prime Suite. In accordance with the Mandatory Disclosure Statement Instructions, the following is the exact disclosure language that will be used for this certified product:

All Greenway Prime Suite customers will receive new versions of Greenway Prime Suite as a no-charge update. The Greenway Prime Suite certified solution is a package offering consisting of Greenway Prime Suite, Greenway Patient Portal and Greenway Insights-Prime Suite, and are available to new customers either through a one-time license fee, to include implementation service fees, and ongoing annual maintenance and support, or in a hosted model with an upfront implementation fee and ongoing monthly hosted service fees.

Incremental costs that an eligible provider would pay to implement Greenway Prime Suite to be compliant with the ONC Certification Criteria for Health IT, complete EHR may include:



Capability	Description of Capability	Costs or Fees Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course of using the capability
§ 170.315(b)(3) Electronic Prescribing	E-prescribing empowers providers to securely send paperless prescription requests to a pharmacy at the touch of a button	One-time cost to implement e-prescribing
§ 170.315(f)(1) Electronic connection to Registries, Health Information Exchanges, Public Health Agencies, and other settings of care.	HIEs provide the foundation for information exchange among organizations in a region, community, or health system. These entities are either store all data in a single location, or maintain it in multiple locations. They are comprised of a master patient index that match patients to the records sourced from all the HIEs connections, and the repository exists to store patient information.	One-time cost to establish each interface. Ongoing monthly cost per organization to support each interface.
§ 170.315(e)(1) Greenway Patient Portal	Greenway Patient puts your patients' healthcare record in their hands, whether they use a phone, tablet, or desktop. It is fully mobile and gives them a connection to your practice and their health.	One-time cost to implement patient portal. Ongoing monthly cost per provider to support patient portal.
§ 170.315(b)(1) & (h)(1) Direct Messaging	DIRECT is a relatively easy way to get providers engaged with clinical connectivity. It uses the same established protocols to ensure you can securely send clinical information through a commonly used communication channel that's like email.	One-time cost to implement direct secure messaging. Ongoing monthly licensing cost per provider.

This language will be displayed on Greenway's website here:
<https://www.greenwayhealth.com/about/awards-and-certifications>

Greenway further agrees to notify Drummond Group of any and all future changes to Greenway's transparency and disclosures language for this certified product-version. Greenway understands and agrees that the ONC HIT Certification Program Final Rule statement gives Drummond Group, as an ONC-ACB, the sole responsibility for ensuring compliance and determining appropriate consequences if EHR technology developers fail to disclose accurate transparency and disclosures information. Greenway further agrees that it will provide to Drummond Group copies of or give access to any and all websites, marketing materials, communication statements and other assertions made by Greenway regarding the ONC certification status of this product within a reasonable time to ensure the transparency and disclosures information is accurately disclosed.

Please contact [Sherry De Cuba](#) at (813) 202-5582 if you have any questions or need to discuss anything further.

Sincerely,



A handwritten signature in black ink, appearing to read "David Cohen".

David Cohen
Chief Product and Technology Officer