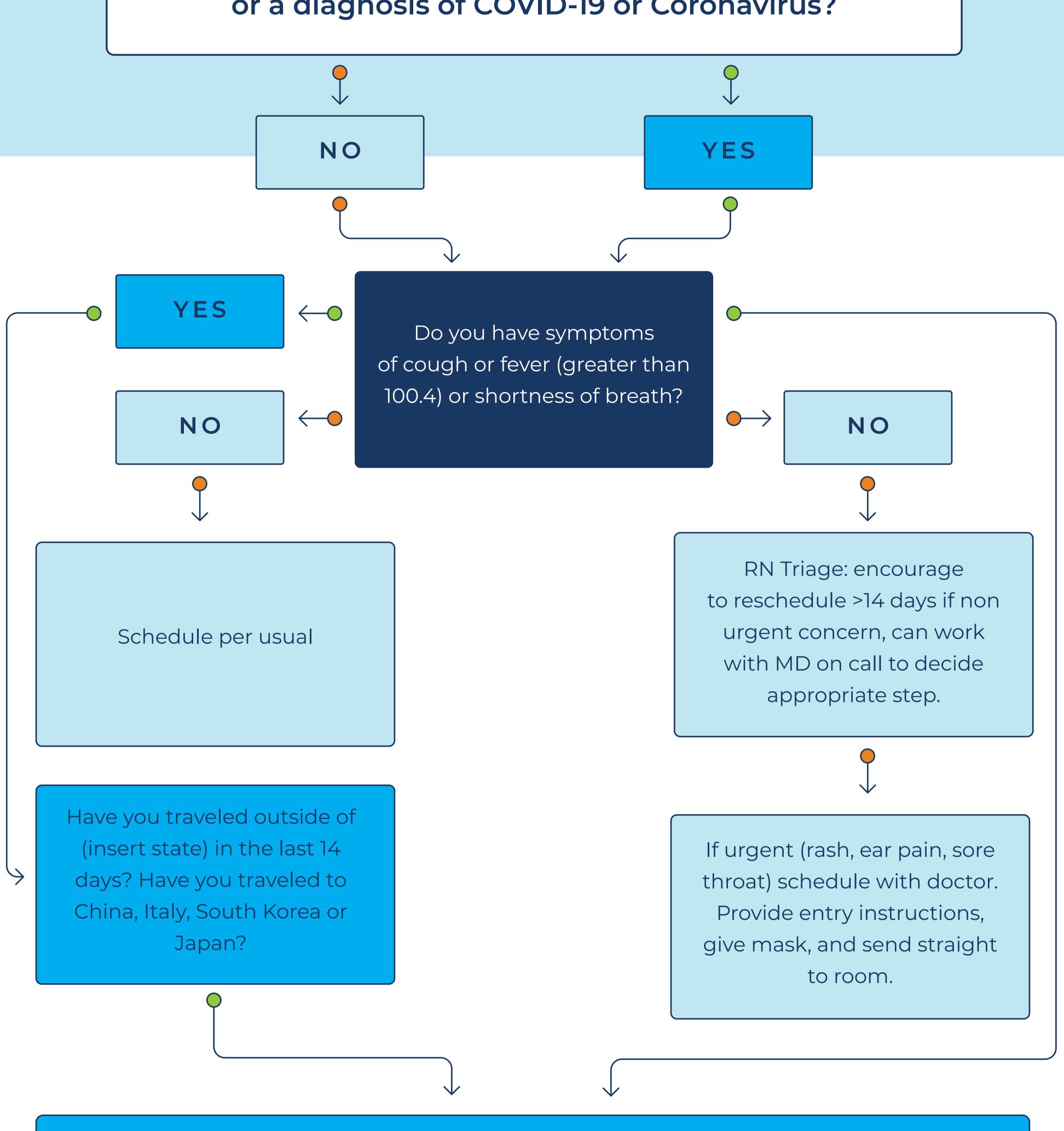


How to triage phone calls and scheduling for the Coronavirus with Video Chat

Have you been in contact with anyone with symptoms or a diagnosis of COVID-19 or Coronavirus?



RN TRIAGE



MILD SYMPTOMS

Encourage home care and self quarantine for 14 days and contact health dept. for further Guidance/ testing.

Offer Video Chat with provider and/or parking lot flu testing.



MODERATE SYMPTOMS

Triage to clinic or ER per usual and call ahead to ED if needed.

Provide entry instructions, give mask, and send straight to room and use the most isolated room in office.



SEVERE SYMPTOMS

Triage to clinic or ER per usual and call ahead to ED if needed.

Provide entry instructions,
give mask, and send
straight to room and use
the most isolated room
in office.



Our easy-to-use platform helps you manage all the relationships you need to take care of your patients. We use technology, such as text, video chat, electronic fax and email, to connect and build relationships that help your business thrive. With our all-in-one application, learn how the Updox Communication Platform helps other healthcare providers just like you engage their patients more effectively, increase efficiency and collaborate with other providers.