UP AND RUNNING IN 40 DAYS

RTR UROLOGY

















Urology

Venice, FL

4 Surgeons

3 Surgical facilities

UroChart



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Working with Surgimate has been a pleasure. Everything I'd hoped to accomplish through Surgimate has been achieved and more!

> **Alexis Blakley** Practice Administrator



I am able to load surgery details in seconds with customized templates - including all the surgeons' preferences for orders, codes and equipment.

> Lisa L. Senese Head Surgical Scheduler

MDs RECEIVE SURGICAL UPDATES INSTANTLY ON THEIR PHONES

CHALLENGES

RTR had one surgical scheduler in place to coordinate surgeries for three busy surgeons at two different facilities. Each day, she typed the schedule into Outlook and completed all the paperwork by hand. It was a struggle to keep up with the workload, and difficult for anyone else to cover for her. So when RTR added a fourth surgeon to the practice, and another new location for surgery, they decided to overhaul their surgical workflow.

SOLUTION

RTR chose Surgimate to automate all of their paperwork and manage the surgical schedule electronically, inside one centralized calendar. Now, their surgeons receive instant updates to their phones using Surgimate App - keeping them in the loop with block time and any scheduling changes. The scheduler selects customized templates to enter surgery details, including CPT and diagnosis codes, making it easy for other staff members to fill in for her when she is out of the office.

SUCCESS

- Eliminated all handwritten paperwork
- Created a centralized surgical calendar for the whole practice
- Maximized block time across all facilities
- Connected surgeons to their schedules via Surgimate App
 - Enabled other staff to easily cover for the scheduler when she is on vacation

