

ONE CALENDAR SHARED BETWEEN THE PRACTICE & ASC

FIRST SETTLEMENT ORTHOPAEDICS

First Settlement Orthopaedics
A Dedicated Orthopaedic Surgeons Group



Orthopedics



Marietta, OH



9 Surgeons



5 Surgical facilities



Greenway



Greenway



Surgimate App lets me see my upcoming schedule so I know where I need to be, and when. I can confirm that the right codes and equipment have been ordered, and ensure my block time is maximized.



John Henry, MD
Orthopaedic Surgeon



Surgimate enables us to process a much higher volume of surgeries. After we installed in 2015, we were able to process an additional 400 surgeries that year. It has become an indispensable tool for our practice.



Chastity Radcliff
EMR Quality Care Manager

PATIENTS' SURGICAL DATA CAPTURED INSTANTLY

CHALLENGES

The team at First Settlement Orthopaedics (FSO) struggled with a manual scheduling process that involved updating multiple calendars and paperwork. The ASC (owned by the same group) were not always in the loop with scheduling, so the surgeons were often double-booked. And since tracking for surgeries was completed by hand, the hospital would regularly call the scheduling staff to ask for the precert status of surgeries scheduled the next day. As a result, many items were not completed in time, and cancellations ensued.

SOLUTION

Surgimate streamlined the entire process, ensuring each step of the scheduling workflow is automated and tracked. Any staff member can now access information about a surgery from any location - including the ASC, who share the surgical calendar with the practice. FSO use the surgery status feature to quickly and easily identify where each case stands and know what needs to be completed for the surgery. With more thorough tracking in place, there are fewer cancellations and a higher volume of surgeries being scheduled.

SUCCESS

- ✓ Introduced electronic tracking for authorizations and clearances
- ✓ Enabled codes to be verified before the surgery is processed
- ✓ Empowered staff to quickly identify the status of any surgery
- ✓ Gave surgeons 24*7 access to their schedules
- ✓ Eliminated all handwritten paperwork