

What's coming to Prime Suite

Daniel Davis, Product Analyst Christopher Swartz, Product Analyst Erin Ward, Product Manager Mandy Hancock, Director of Product Management

What's coming to Prime Suite

- Prime Suite v18.00
 - Clinical
 - Facesheets
 - Immunization Updates
 - eRx Transactions
 - New Care Plans
 - More
 - Practice Management
 - Front Office
 - Billing Functions
 - Patient Information

- Greenway Analytics Dashboard
- Greenway Patient Portal
- Prime Mobile v4.25
- Greenway Speech
- Prime Suite v18.10 & Beyond

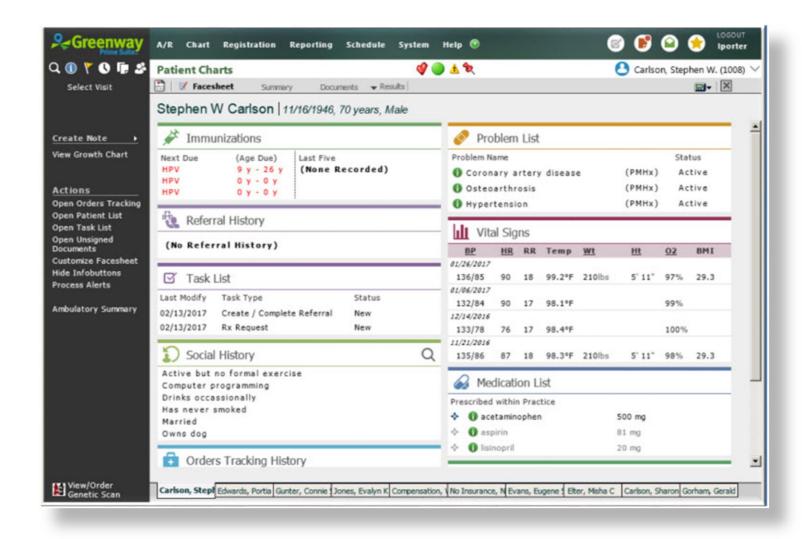






Facesheet updates

 Updated UI with color coding and unique widget icons.



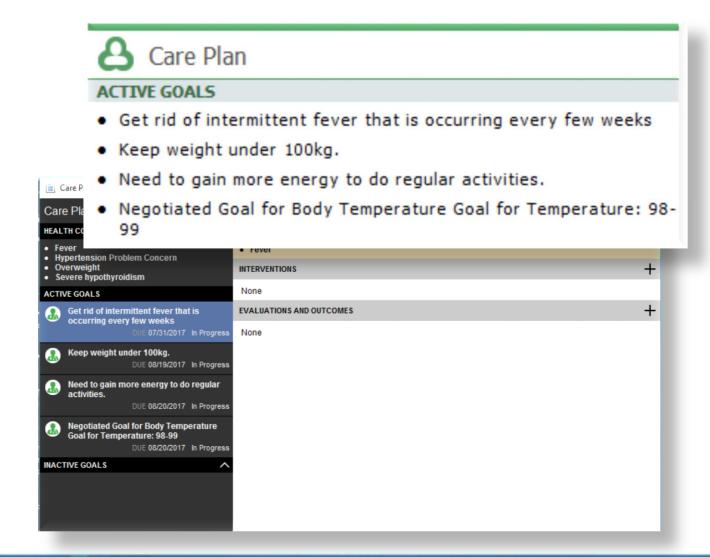


CCDA Updates

- CCDAs have been updated to the new 2.1 format.
- Updated Ambulatory and Clinical Visit Summary.
- New CCDA Sections, including:
 - Medical Equipment
 - Care Plan Sections
 - Health Concerns
 - Goals
 - Interventions
 - Evaluations and Outcomes

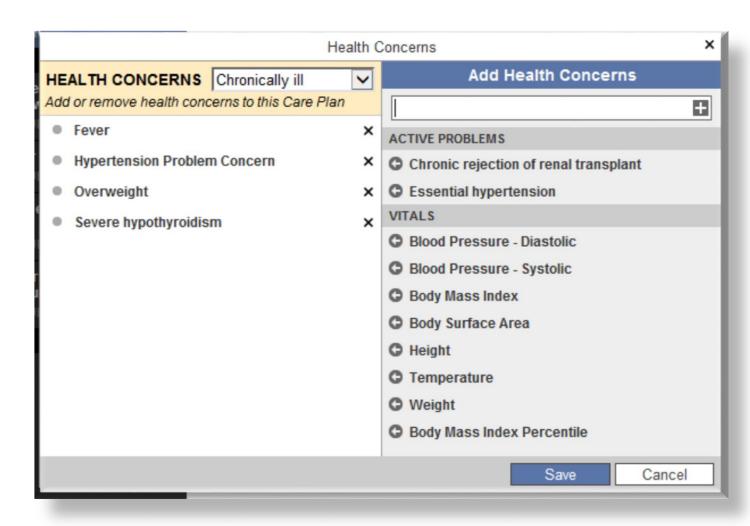


- New Facesheet widget.
- Quickly view a patient's active goals.
- Hover over a goal to see the Due Date and Status.



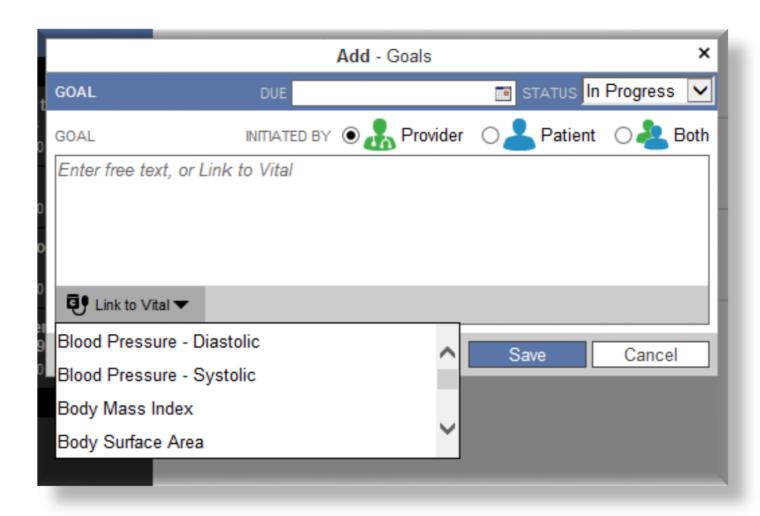


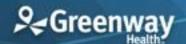
- Structured into four parts:
 - Health Concerns
 - Goals
 - Interventions
 - Evaluations and Outcomes



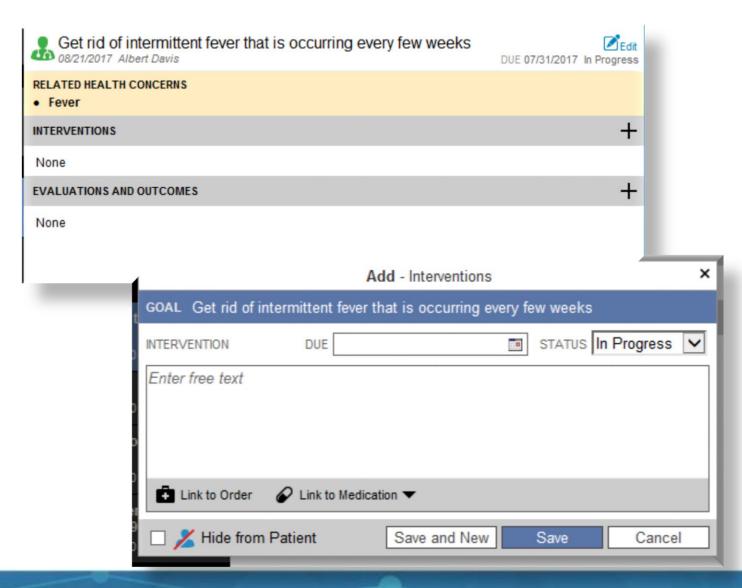


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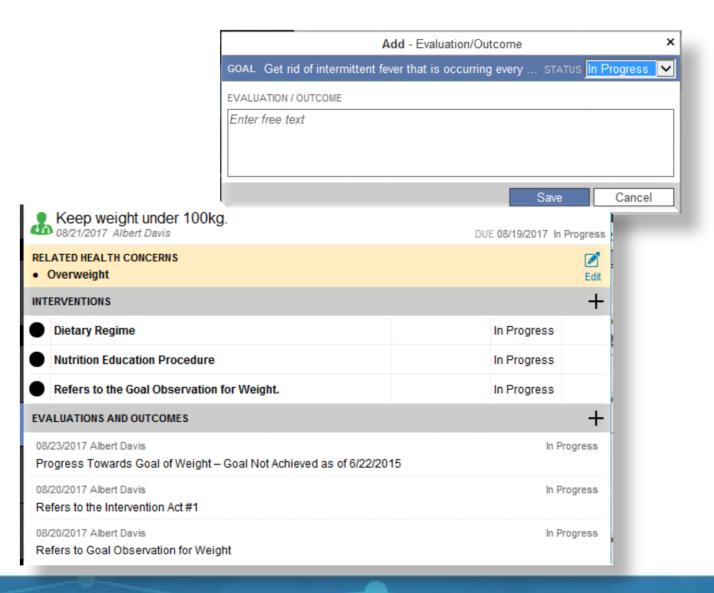


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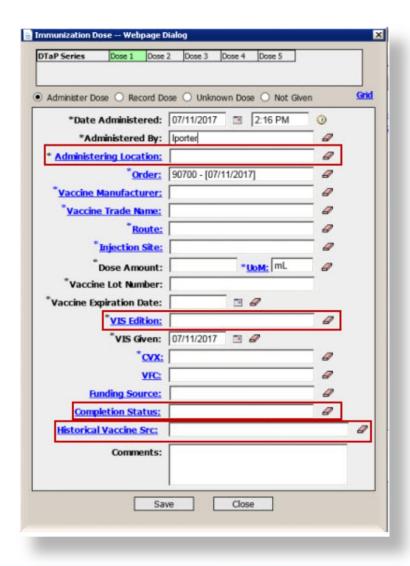


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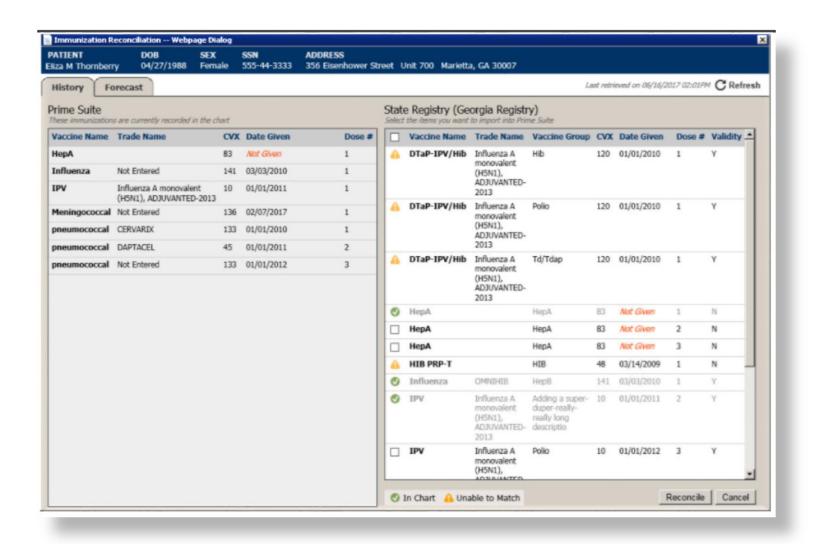


- Dose Entry updates
 - New fields
- Retrieve History and Forecast
- Vaccine Group Admin
- Customization Admin
- SubmissionAcknowledgements



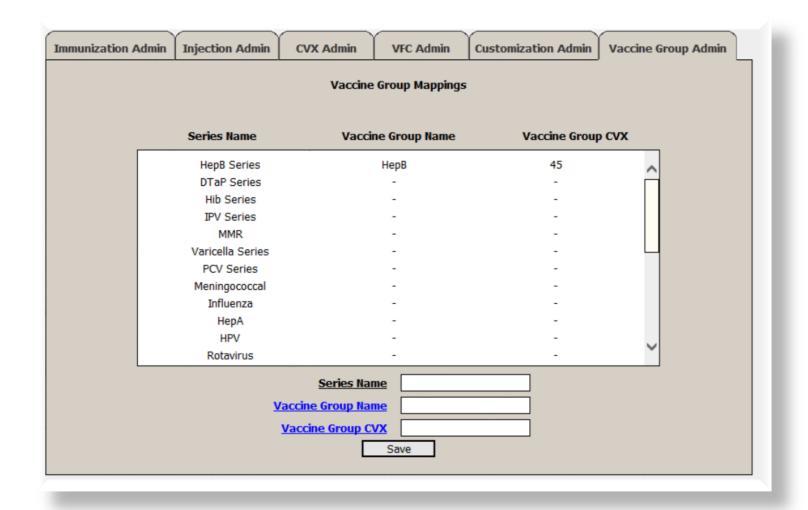


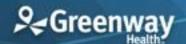
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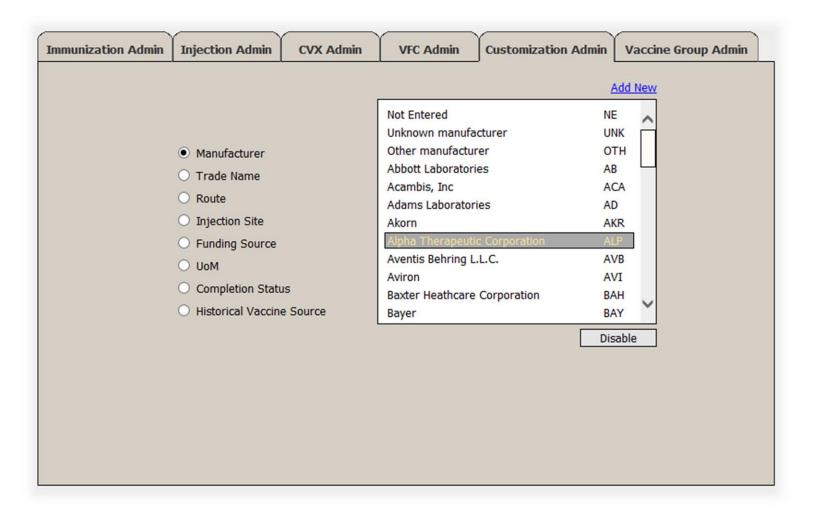


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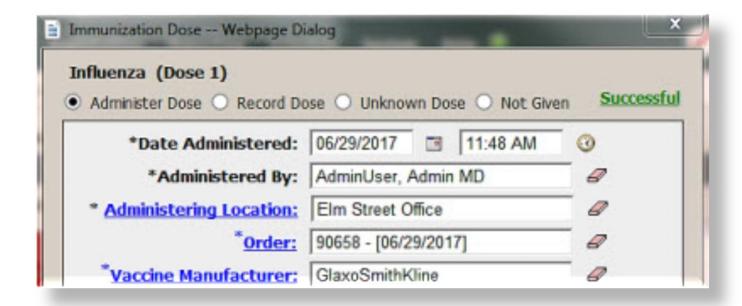


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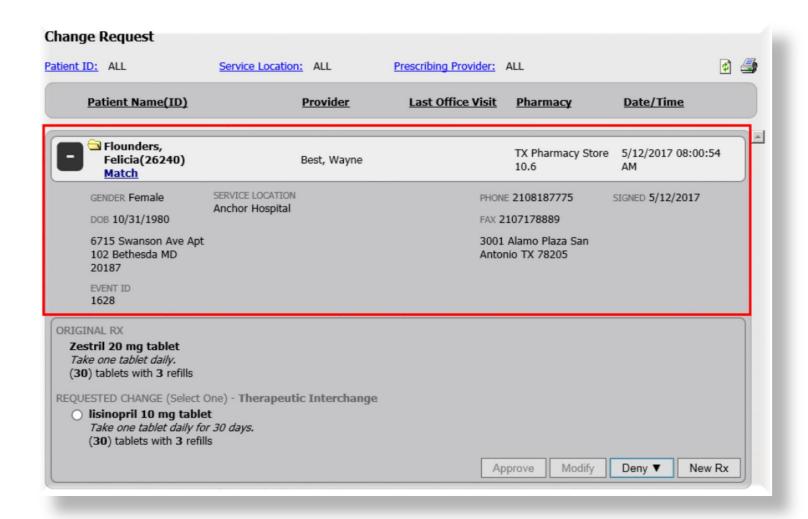
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New eRx Transaction

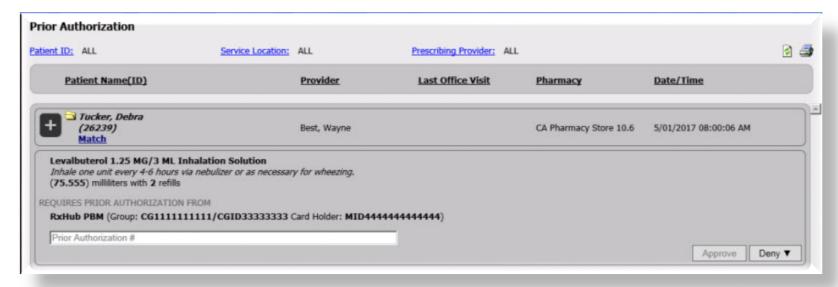
- Change Requests
 - Prior Authorizations
- Cancel Requests

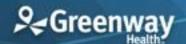




New eRx Transaction

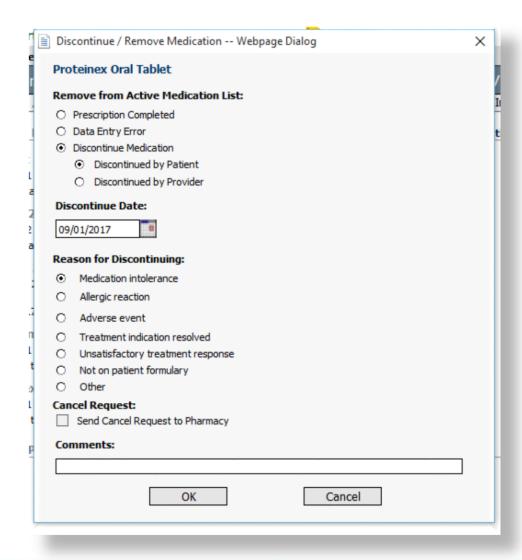
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New eRx Transaction

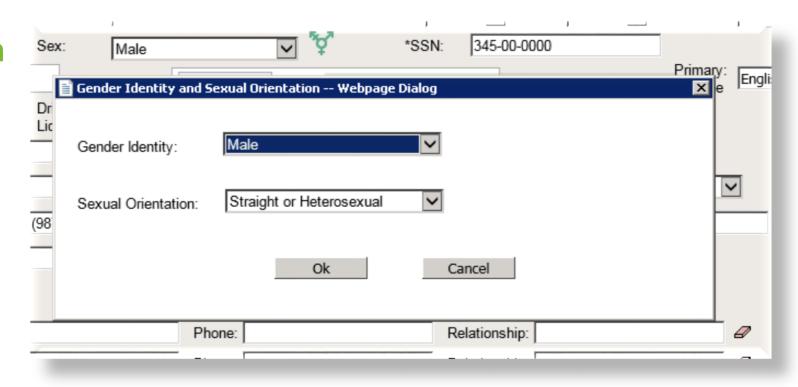
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Demographics and Patient Information

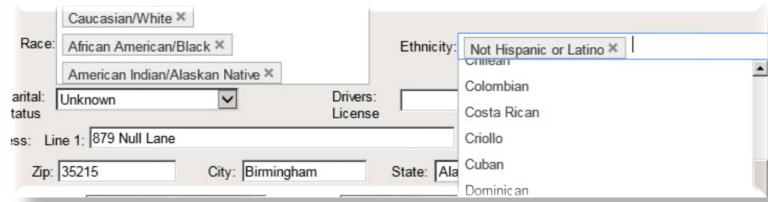
- New Sexual Orientation and Gender Identity
- Multiple Races and Ethnicities

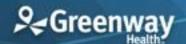




Demographics and Patient Information

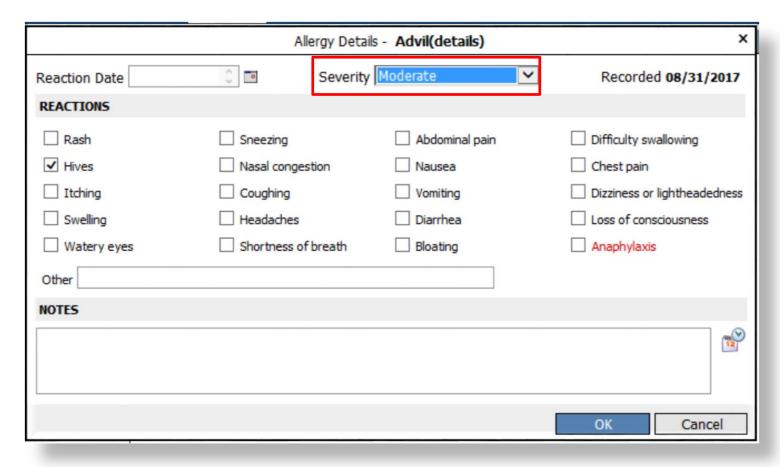
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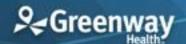




Allergic Reactions and Severity

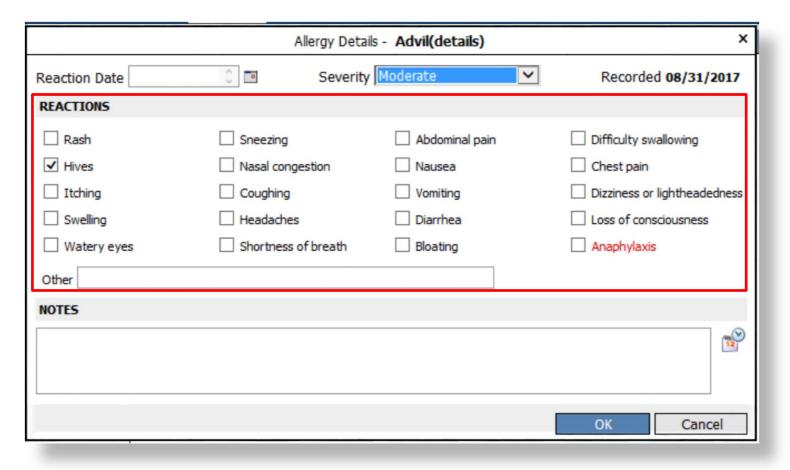
- New Severity Dropdown
- New Coded list of Allergic Reactions to select from

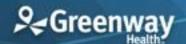




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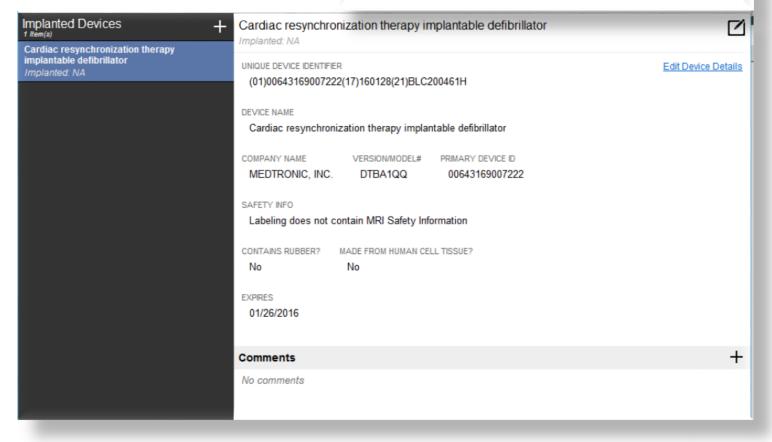




Implantable Devices

- View and access active devices from Facesheet
- Add devices manually or by Unique Device Identifier

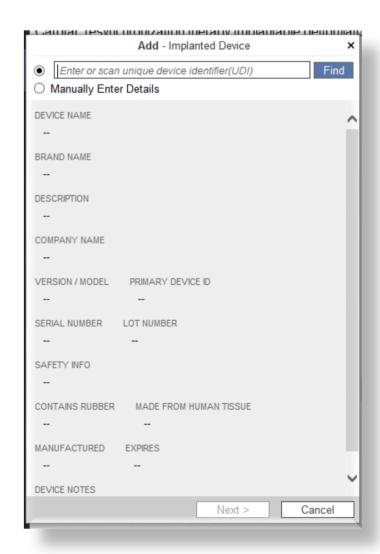






Implantable Devices

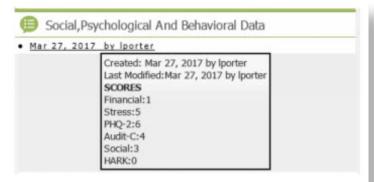
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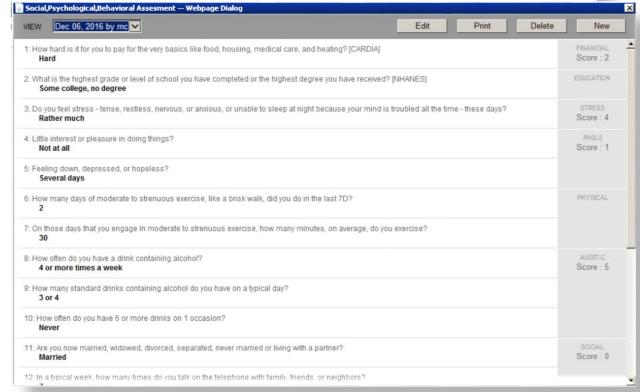






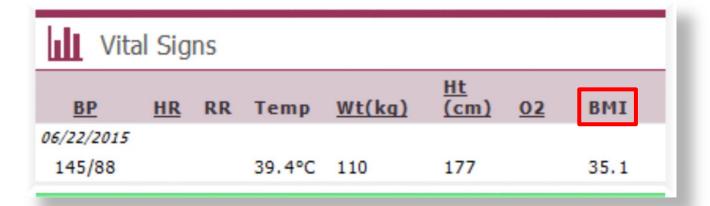
- Social, Psychological, and Behavioral Surveys
- Vitals Enhancements
- Data Export Enhancements
- Document
 Confidentiality

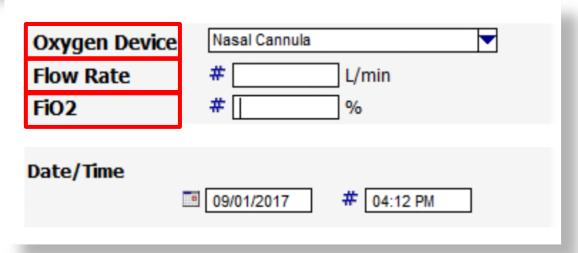






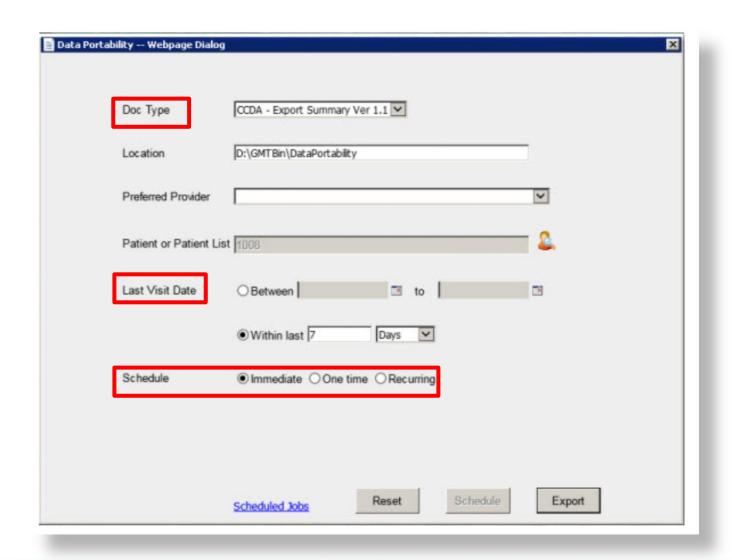
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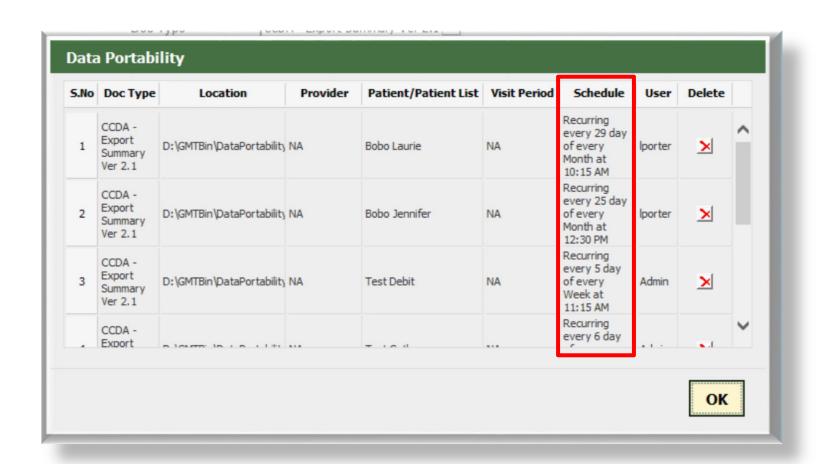


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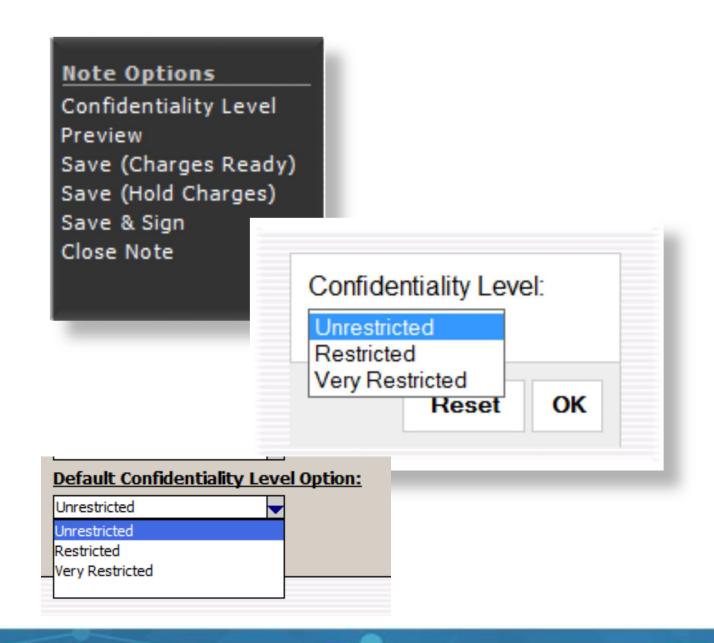


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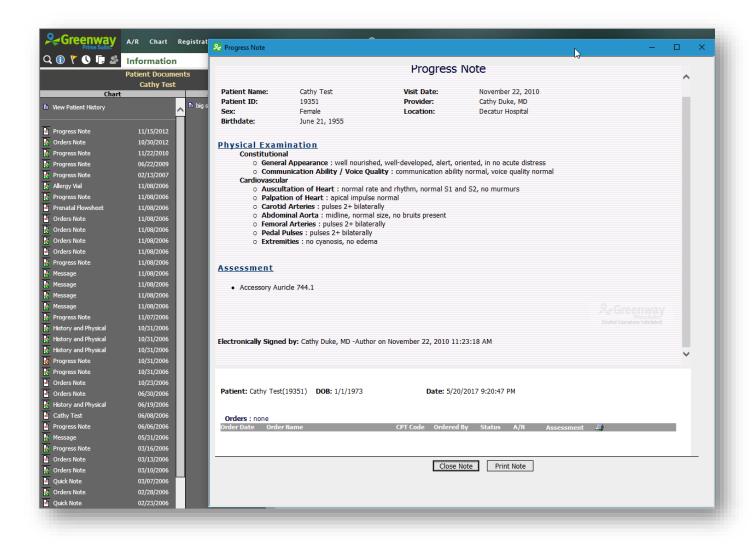
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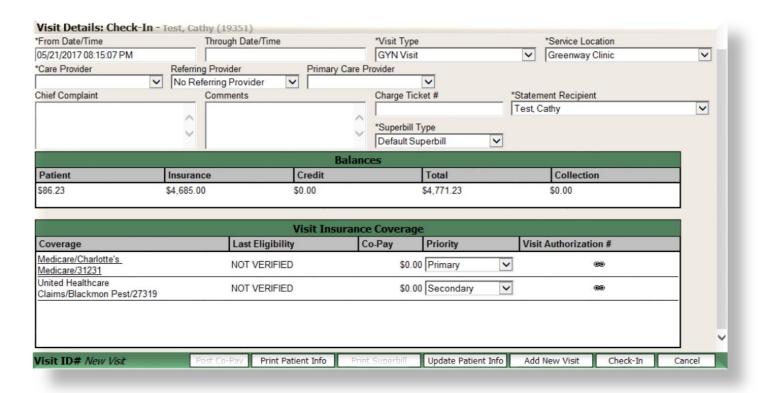


- Print Chart Note
- New Balances Section on Visit Check-In
- Manual Benefit Entry
- Eligibility Enhancements

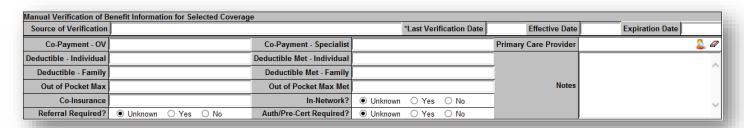




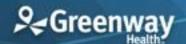
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- Print Chart Note
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- Document benefits received via phone, payer website.
- Registration Audit Log.



- Print Chart Note
- New Balances Section on Visit Check-In
- Manual Benefit Entry
- Eligibility Enhancements

- Real-time Eligibility Requests Audit Log.
- Same-day Batch Eligibility.
- Primary Last Eligibility on Patient Info Panel (Blue I).
- Electronic Eligibility Status hyperlink to Eligibility tab.
- Inactive Status displayed in red font.
- Last e-Eligibility Status on Visit Check-In updated.



- Print Chart Note
- New Balances Section on Visit Check-In
- Manual Benefit Entry
- Eligibility Enhancements



- Displays latest eligibility at Check in.
 - Manual entry.
 - Electronic Individual, Type 30 General Benefits.
 - If value is blank or unknown, label will not appear.



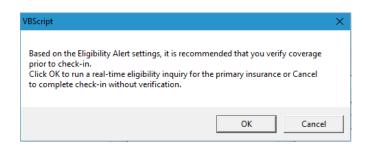
Front Office updates

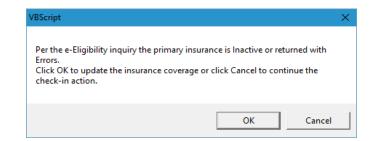
- Print Chart Note
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Custom setup on Eligibility Administration.



- Eligibility Payer ID required to receive alert.
- Alert based off Last Eligibility Status.



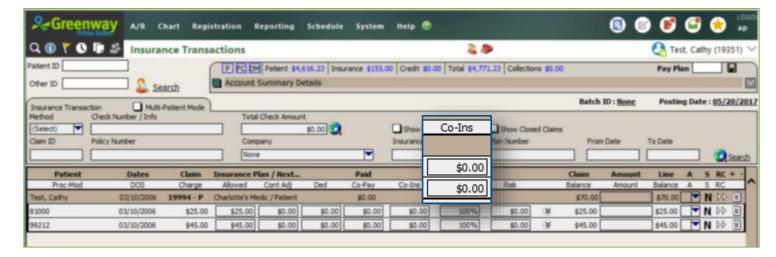


Cancel action is audit logged.



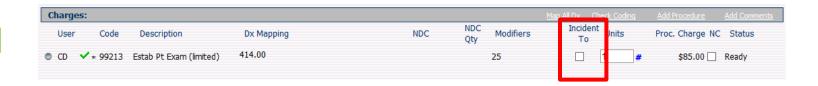


- Co-Insurance Amount
 Field
- Incident To on Superbill
 Summary
- Care Provider —
 Taxonomy Code Override
- Account Information Date filter options





- Co-Insurance Amount Field
- Incident To on Superbill Summary
- Care Provider —
 Taxonomy Code Override
- Account Information Date filter options

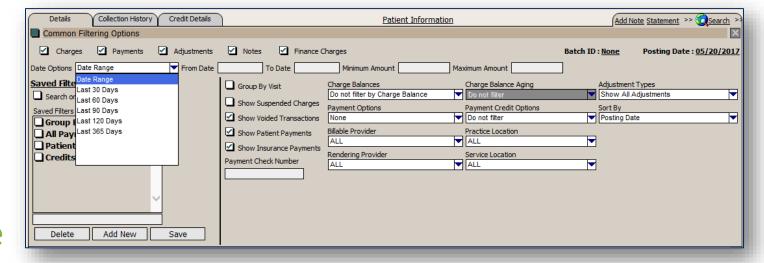


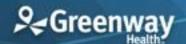
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Patient Information

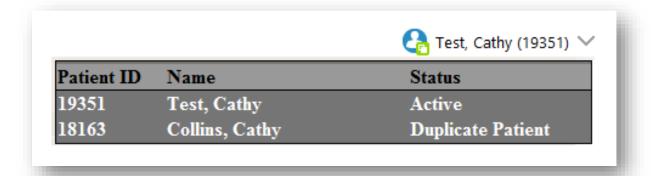
- Duplicate Patient enhancement
- Emergency Contacts
- Address History Modal

Active Duplicate Patient



Inactive Duplicate Patient



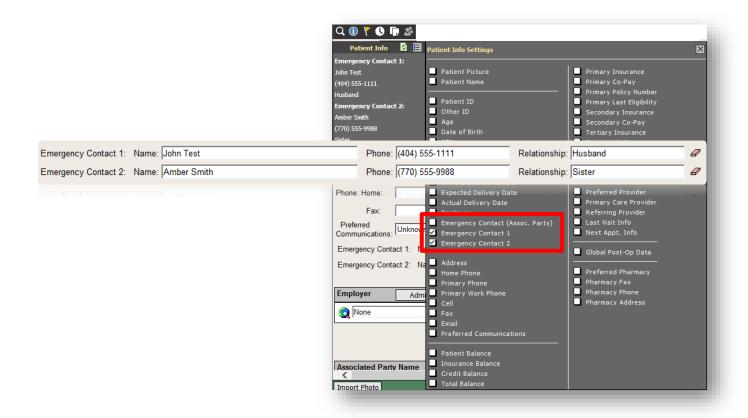


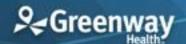
Duplicate Patient Modal with Click
 Navigation



Patient Information

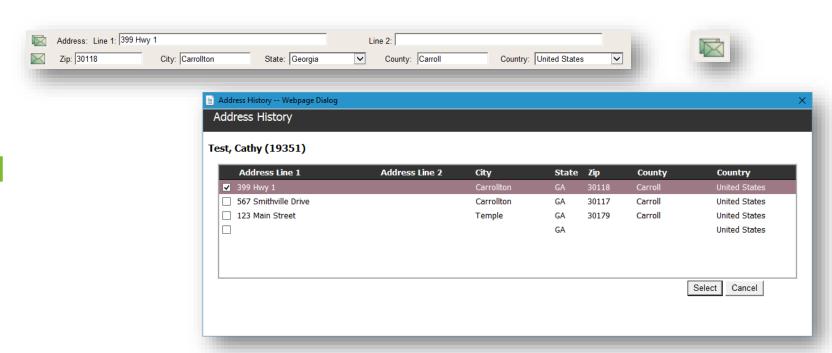
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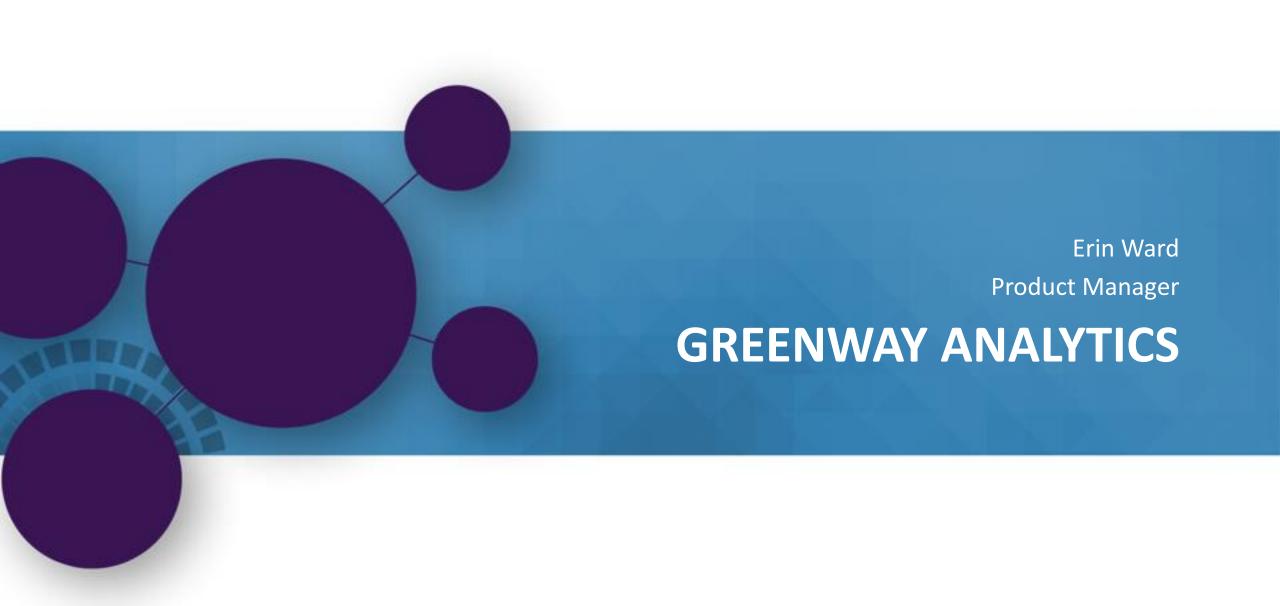


Patient Information

- Duplicate Patient enhancement
- Emergency Contacts
- Address History Modal







Greenway Analytics – Program Performance Dashboard

Goal

- Address top pain points with existing dashboard
- ONC 2015 Edition
 Certification Requirements
- Provide support for MIPS
- Create foundation for more robust analytics for Prime Suite.

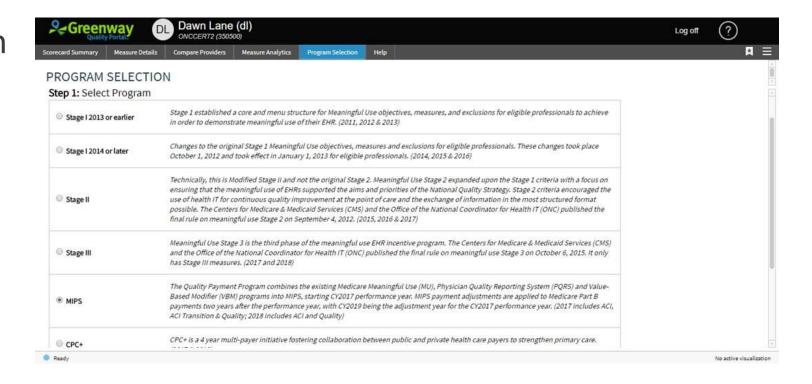
Availability

- Accessible through Prime
 Suite via the Reporting Menu.
- Available to all customers on v18.00 at no additional cost.



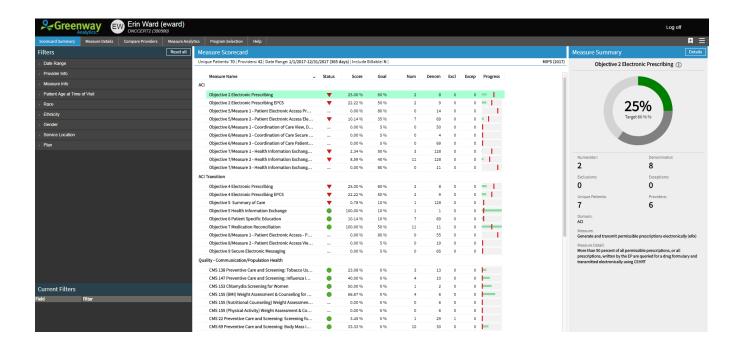


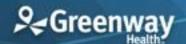
 New program selection screen to assist in navigating program requirements.



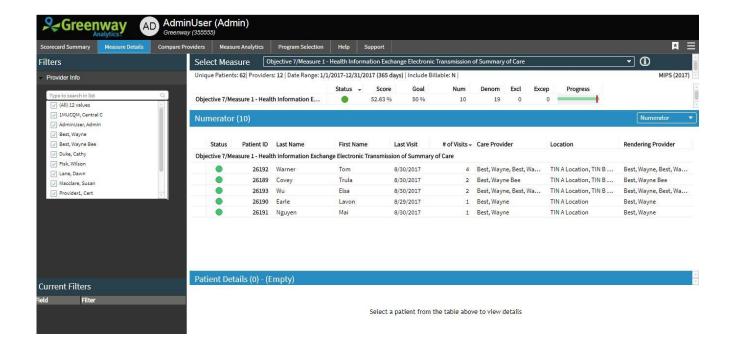


- Scorecard view to review measure performance.
- No cumbersome admin setup required.
- Ability to see multiple providers' measure data in a single view.



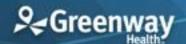


 Measure details provide insights on patient population.



 Measure analytics allows for additional insights into data trends.





New QRDA experience

- Access through Greenway Analytics.
- Provides ability to:
 - Export QRDA III for electronic submission of clinical quality measures for MU/MIPS/APMs.
 - Export QRDA I for electronic submission/data sharing.
 - Importing QRDA I for calculating clinical quality measures.*

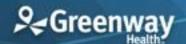




^{*}New ONC 2015 edition certification requirement.

Poll no. 1

- Please register me for the Greenway Analytics webinar on Wednesday, Oct. 25, 2017.
 - Yes
 - No

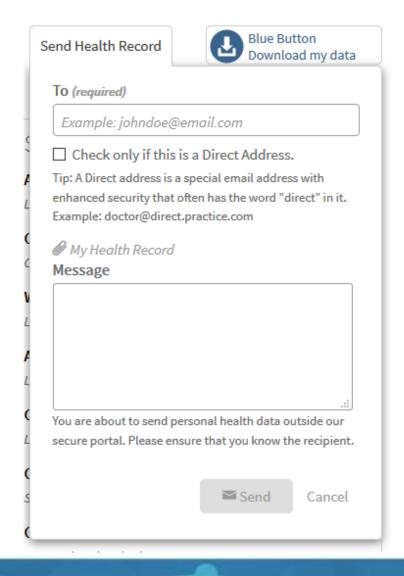




- ONC 2015 CEHRT enhancements
 - Enhanced Lab Results.
 - Send via unencrypted email.
 - Enhanced Care Plan section.
 - Diagnostic Imaging Reports.
 - Implantable Devices.
 - Date filtering.
 - Vitals.
 - Educational links in Visit Summary.
 - Attachments.

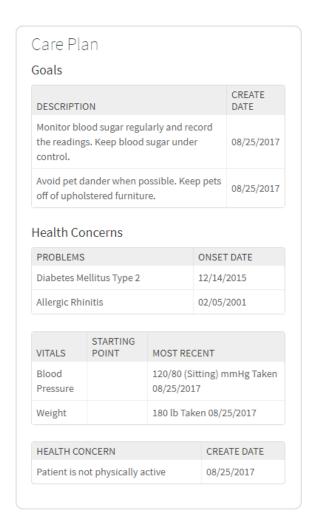
Lab Results		
Electrolyte Panel		
08/23/2017	RESULT	NORMAL
↑ SODIUM	150 mmol/L	(135-146)
♣ POTASSIUM	3.2 mmol/L	(3.5-5.3)
CHLORIDE	100 mmol/L	(98-110)
CARBON DIOXIDE	25 mEq/L	(23-29)
Quest Diagnostics - Madison		Show less
Lab Address: 8000 Sovereign Row, Madison Specimen Source: Whole blood	n, CA, 95653	

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Radiology Results

08/23/2017

Order: Foot

Result: X-ray of patient's left foot - Fracture of the medial malleolus due to disruption of the distal tibiofibular syndesmosis. Further imaging of the entire fibula is recommende...

Show more

Implanted Devices

Orthopaedic broach

Active

11/02/2016

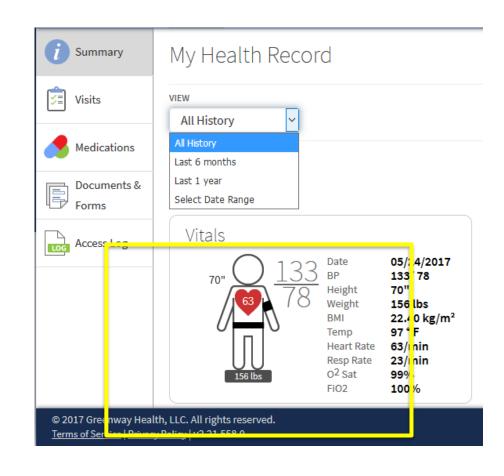


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Instructions/Decision Aids

Education and Decision Aids

Clicking the links below will take you to a third-party website so that you can view additional health education materials provided to you by your physician.

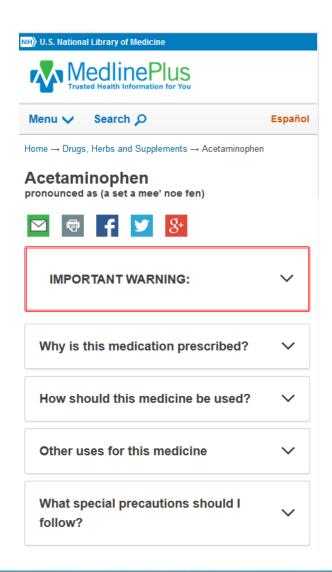
Tylenol (Medication)

HYPOTHYROIDISM NOS (Problem)

Disorder of eye proper (disorder) (Problem)

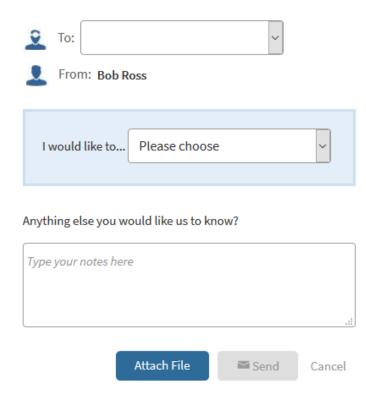


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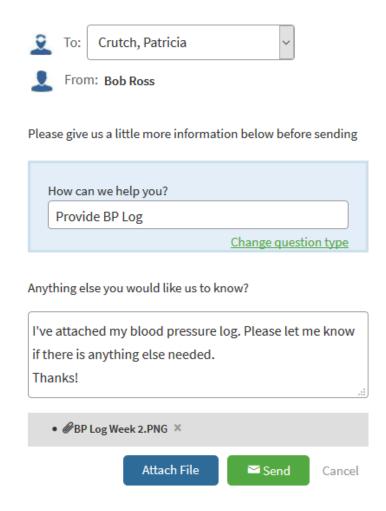




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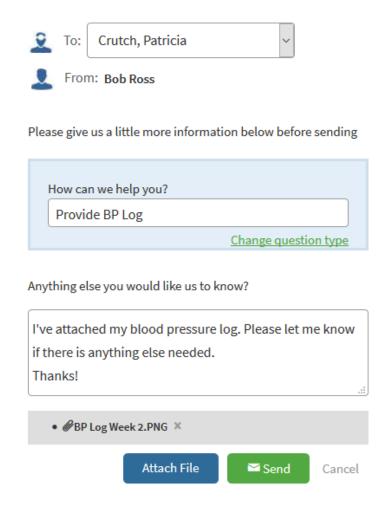


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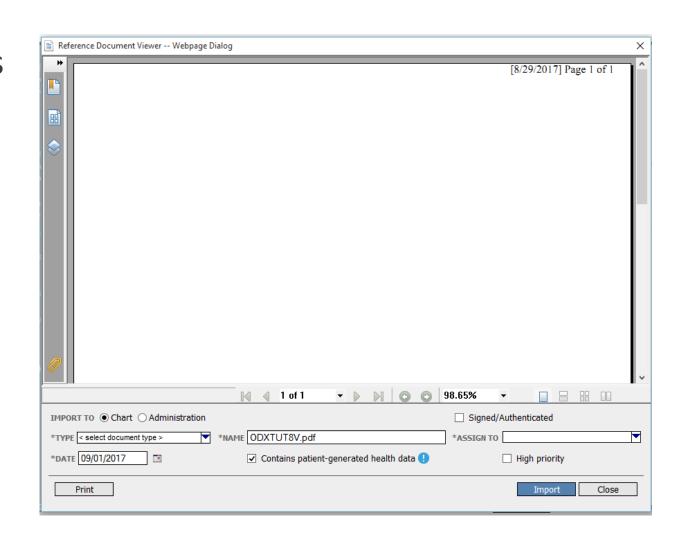


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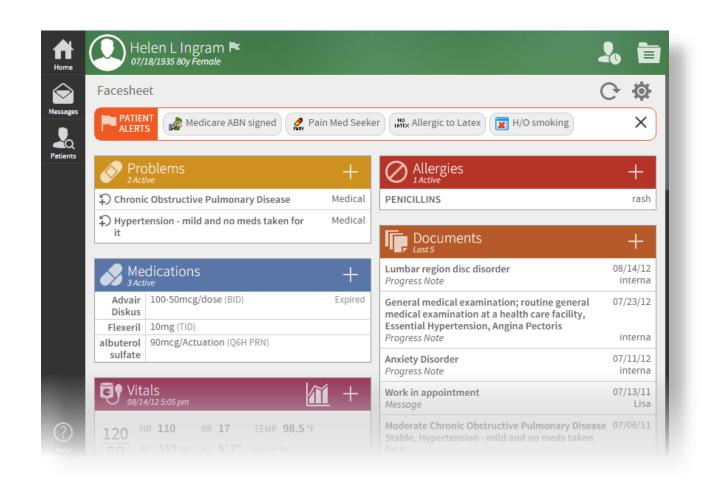
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Prime Mobile value

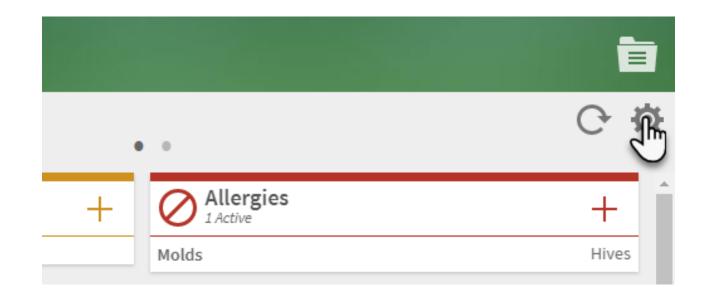
- Works seamlessly with Prime Suite.
- Access from your Apple, Android, and Windows mobile devices.
- Performs a variety of tasks.
- Care for patients from anywhere.





Facesheet updates

- Further customization.
- Multiple tabs can be created.
- Control which widgets appear on each tab.



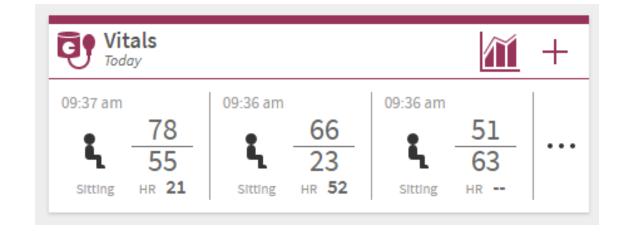
General enhancements

- Larger screens now support more widget columns on your screen at the same time, maximizing available screen space.
- Added support for multiple races.
- Added support for multiple ethnicities.
- Ability to add severity and select reactions to Allergies.
- Charges Add Modifiers to Procedures.
- Charges Add additional Diagnoses per procedure.
- Charges Updated search to include ICD-10.



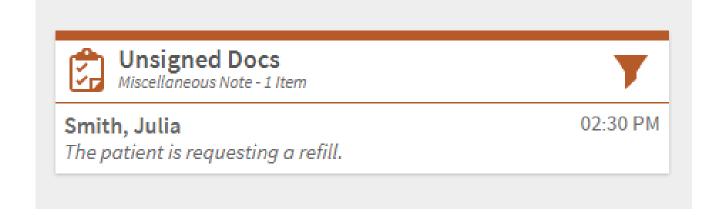
Vitals Widget improvements

- Record a set of vitals as Orthostatic Vitals.
- Data entry fields added to account for Flow Rate and FiO2 stats.
- Track patient FiO2 stats via charts.



Unsigned Documents

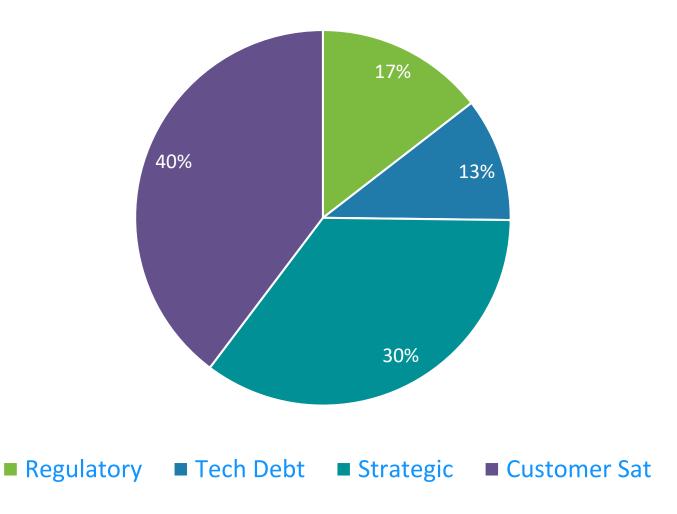
- Added an Unsigned
 Documents widget to the Homepage.
- Shows all unsigned documents by default.
 - Allows you to filter by type of document for a more specific view.





Next release — v18.10

General availability:
 March 30, 2018





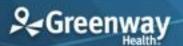
V18.10 sneak peek

Regulatory

- CPT/HCPCS Import.
- Change to Medicare Cards Medicare Beneficiary Identifier (MBI).
- PCMH 2017 features.
- Electronic Carrier Codes.

Strategic

- SureScripts Quality Initiative.
- Care Plan APIs.
- Document Historical Procedures (Greenway Community).
- Support additional attachment types (Greenway Patient).
- Claim Control (phase I).
- Interoperability Features:
 - Interop configuration for Filtering Data and Consent.
 - CeCity Support.
 - LabCorp EGL account number documentation.



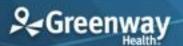
V18.10 sneak peek

Technical debt

- Windows Server 2012 Support.
- Net upgrade.

Customer satisfaction

- Multiple Lab order/Result features (Ideas page).
- ICD Effective Dates (start/end dates).
- Prenatal Flowsheet features (Ideas page).
- Data Segmentation (Phase II).
- Last Wellness exam to display on patient information tab in Scheduling.
- Common Phrases (Instructions and Assessment of the note).
- Scheduling Usability Improvements.
- Add Patient Aging to small balance write off utility.
- Patient Registration page re-write.
- Much more!



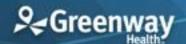
Future releases

- Our goal is to have more frequent releases of Prime Suite each year. The target model includes three releases per year.
- 2018 targeted release dates are as follows:
 - V18.10
 - Targeted to be generally available March 2018.
 - V18.20
 - Targeted to be generally available August 2018.
 - V18.30
 - Targeted to be generally available January 2019.



Poll no. 2

- I would like more information from a Greenway Health sales representative.
 - Yes
 - No



Segreenway Health_{TM}